POLUKA SAIKRISHNA

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An accomplished Salesforce Developer with 3 years of experience in Salesforce Development excelling in delivering optimized client-centric solutions within custom Salesforce Applications. Proficient in Salesforce Admin, Flows, Asynchronous Apex, Apex Triggers, Lightning Web Components (LWC) and Integration. My forte lies in combining technical expertise, creativity and strong work ethics that drives business success and exceed client expectations.

# TECHNICAL SKILLS

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| * Salesforce administrator | * Configurations and customization | * LWC (Lightning Web Components) | * Sharing and Data Security |
| * Apex triggers | * SOQL | * Apex classes | * Data Modelling |
| * Automation tools | * Flows | * Asynchronous Apex | * Omnistudio |
| * Visualforce   **WORK EXPERIENCE** | * Javascript | * Html & CSS | * Integration |

## Application Developer Analyst | Accenture, Hyderabad 11/2021 – present

* **Salesforce Expertise**: Proficient in end-to-end Salesforce platform development, including configurations, customizations, integrations, and solution deployment across multiple Salesforce clouds. Developed custom Apex code, triggers, and Lightning components to address specific business needs.
* **Apex & Lightning Development**: Developed high-quality, Apex programming, triggers, and Lightning Web Components (LWC) to meet specific business requirements, resulting in optimized processes and enhanced user experience. Collaborated with cross-functional teams including business analysts, product owners, and other developers, to gather and analyze business requirements for Salesforce solutions.
* **Data Management**: Led data migration initiatives, performing comprehensive data cleanup to streamline database performance and improve reporting accuracy. Implemented continuous improvements and Designed solutions based on user feedback and business requirements.
* **Cross-Functional Collaboration**: Worked closely with business analysts, product owners, and developers to gather, analyze, and translate business requirements into actionable Salesforce solutions, driving efficient and scalable implementations.
* **Testing & Quality Assurance**: Executed thorough testing and troubleshoot, debugging protocols to maintain Salesforce reliability, compliance, and performance, ensuring all solutions met quality standards.
* **Mentorship & Technical Support**: Guided junior developers, helping them resolve technical challenges efficiently and mentoring them on best practices. Provided technical support to end-users, ensuring optimal adoption and functionality.
* **Agile Project Participation**: Active participant in Sprint planning, status updates, and cross-functional communication channels, promoting collaboration and alignment with team members and stakeholders throughout the project lifecycle.

***Tools used:*** *Salesforce platform, postman, Jira, Workbench, GIT, VsCode, Data Loader, salesforce Inspector*

# PROJECTS

## AMAP | client: Foxtel Media

* Led Salesforce development for a leading Australia based Broadband Company, created custom Foxtel sales app to improve business processes and automation using Salesforce Implementation.
* Managed SFDC configuration tasks such as handling profiles, roles, users, security controls, layouts, workflows, process builder, flows, and approvals.
* Excelled in SFDC Development using Apex, Triggers, Lightning Web Components (LWC), along with Visualforce, SOSL, SOQL, Apex Test Classes, Batch Classes, Rest API’s and Deployment processes. streamlining salesforce apex code quality, writing Apex test classes, enforcing best practices, and maintaining consistency across the Apex codebase.
* Design and implemented user interfaces(UI) with a focus on optimizing the user experience(UX) and ensuring an intuitive and accessible design.

## ACTPM| clients: Unilever and Mondelez

* Creating Custom Objects, Fields and Relationships, Validation rules, Permission sets, Flows, Reports, Dashboards, Approval Process.
* Worked on Apex classes, Triggers, SOQL, batch apex, Rest callouts, sharing rules, workflows and process builders.
* Created test scenarios on Sandbox environment and deployed code to higher environments upon successful testing and in addition have experience in third party integrations, functional and regression testing.
* Used VsCode, Jira, Git and Performed deployments using VsCode Devops methodology (CI/CD process).
* Provides weekly and monthly business reviews to senior management, 100% Compliance on project management to ensure that the implementation is completed as per timelines.

# EDUCATION

## Bachelor of Engineering in Electronics and communication 08/2017 – 07/2021

*CVR College of Engineering*

# CERTIFICATIONS

* Salesforce Certified Administrator
* Salesforce Certified Platform App Builder
* Salesforce Certified Platform Developer I